



BEAT THE CLOCK: Carrier VOID Time Frames

Every carrier has its own countdown timer ⌚— know your window before it slams shut! Quick-check the table below, then follow the submission steps. Always refer to comp guidelines for anything not listed here.

CARRIER	TIME TO VOID	ONLINE	FORM	HOW TO SUBMIT
Anchor	Same Day only	✗	✓	Use policy void request form (correct program). Email to void@anchorgeneral.com
Aspire	72 hrs	✗	✓	Use policy-cancellation-request form, upload online via activity, then chat/call to confirm processed.
Bristol West	24–72 hrs	✓	✓	Log in online & cancel policy if same day, OR use flat cancel form → contact@bristolwest.com
Bridger	Does not void – flat cancel	☎	☎	Call 866-762-7332
Dairyland	72 hrs	☎	☎	Email void request to plpdocuments@sentry.com and call to confirm: 800-334-0090
Kemper-Infinity	72 hrs	☎	☎	Email void request to customer.service@ipacc.com and call to confirm: 800-782-1020
First Acceptance	Does not void	✗	✗	—
Mapfre	Same Day only	✗	✗	Email void request to cachange@mapfreusa.com and call to confirm: 877-627-3735
Myco	72 hrs	✗	✓	Use policy void request form (correct program). Email to customerservice@mycoinsurance.com
Nations	72 hrs	✗	✓	Use policy void request form (correct program). Email to customerservice@nationsinsurance.com
National General	7 days	✓	✗	Agent goes online, processes a draft correction for the down payment, and removes client from auto pay.
Onward	TBD – confirm w/ UW	—	—	No standard void process on file — check with underwriting before submitting.
Pronto	24 hrs	✗	✗	Email void request to ca.underwriting@prontoinsurance.com and call to confirm: 800-949-3274
Qualitas	Same Day only	☎	☎	Call 619-876-4355
Reliant	24 hrs	☎	☎	Call 800-959-9956
Safeway	Does not void	✗	✗	—
Suncoast	Does not void	✗	✗	—
Tritton	TBD – confirm w/ UW	—	—	No standard void process on file — check with underwriting before submitting.

LEGEND: ✓ = Yes ✗ = No ☎ = Call same day — = N/A

🟡 **Golden Rule:** When in doubt, don't sit it out — call and confirm! Last update: 07/29/26