

## GENERAL INFORMATION

### Mailing Address (Regular and Overnight)

31381 Rancho Viejo Rd., Ste 101  
San Juan Capistrano, CA 92675  
License #0B91471

### Email, Phone, Fax

[support@kinginsuranceca.com](mailto:support@kinginsuranceca.com)  
800-488-4096 or 949-488-2255  
Fax: 949-488-2259

### Available Markets

- Personal Lines Manufactured/Mobile Homeowners: CA, AZ
- Commercial MH & RV Parks: AZ, CA, CO, ID, NM, OR, UT
- Difficult to Place, AirBnB/VRBO, Umbrella: Various US
- Personal Auto, Non-standard: AL, CA, FL, MA, PA TX
- Trip Protection, Mexico Tourist: US residents

### Web Links

- [kingmga.com](http://kingmga.com)
- Agent Login
- Make Payment
- LinkedIn
- Facebook

Get access / learn more >> Contact your Sales & Marketing Rep

## PROGRAM REFERENCE GUIDES

King Quick Reference Guide. Product highlights of our Manufactured/Mobile Homeowners program, Commercial Parks program, and other specialty property programs available through King.

Manufactured / Mobile Homeowners Cheat Sheet (Personal Lines). Contact Info, Hours, Payments, Coverage and Eligibility highlights, Discounts, Brushfire Reports, and more.

California Guidelines. Rate and Rule Manual for our Exclusive California Manufactured / Mobile Homeowner's product underwritten by Response Indemnity, a Fortegra company.

Arizona Guidelines. Rate and Rule Manual for our Exclusive Arizona Manufactured / Mobile Homeowner's product underwritten by Lyndon Southern, a Fortegra company.

Manufactured / Mobile Homeowners FAQ (Personal Lines). Answers to Frequently Asked Questions on Pay Plans, Discounts, Eligibility, Optional Coverages, Quoting, Issuing, and more.

MH & RV Parks Cheat Sheet (Commercial Lines). Contact Info, Hours, Payments, Product and Underwriting Highlights, Inspections, and more.

## PERSONAL LINES – ONLINE PORTAL TRAINING

### New System (CA new business)

Short video demos of key functionality:

- New Business – Key Changes
- Endorsements
- Client Search
- Policy Documents & Insured Information
- Policy Status Quick View – Retention Tool
- Customer Online Portal Registration

### Legacy System (AZ new and renewal; CA renewals)

Video demos and guides of key functionality:

- Quoting, Binding & Issuance
- Quoting Tips to Increase Conversions
- Renewal Offers
- Policy Docs, Dec Pages, Accounting & Premium
- Services Screens

## COMMERCIAL LINES – NEW BUSINESS SUBMISSIONS

We offer Property, General Liability, and Excess Liability for Mobilehome & RV parks in AZ, CA, CO, ID, NM, NV, OR, TX, and UT.

**Submit applications online.** [Login](#) to King Portal and select the "MH & RV PARKS – Submit Quote" tile. We will contact you within one business day. Submissions require:

1. Application – Acord Standard
2. Supplemental Application – Will take most competitor's supplemental applications
3. Loss Runs – 3 years required, prefer 5 years; Run date no later than 30 days from submission (currently valued)

## CLAIMS

Report Claim  
Start online @ [kingmga.com](http://kingmga.com) – Claims – Report a Claim

Check Status of Open Claim  
[claims@kinginsuranceca.com](mailto:claims@kinginsuranceca.com)  
800-488-4096  
Monday – Friday 8am-4:30pm PST

Claims Coordinator  
Debby Casebier  
[claims@kinginsuranceca.com](mailto:claims@kinginsuranceca.com)  
949-488-2255 ext. 243

## TEAM CONTACTS

### Personal Lines - Manufactured/Mobile Homeowner

#### Underwriting

Agencies A-H  
Selene Marquina, ext. 233  
[selene@kinginsuranceca.com](mailto:selene@kinginsuranceca.com)

Agencies I-Z  
Jeannette Granados, ext. 247  
[jeannette@kinginsuranceca.com](mailto:jeannette@kinginsuranceca.com)

#### Service

Agencies A-H  
Alex Vasquez, ext. 300  
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Agencies I-Z  
Al Rainey, ext. 221  
[al@kinginsuranceca.com](mailto:al@kinginsuranceca.com)

#### Sales & Marketing

Northern California and Arizona  
Cherisse Cline  
[ccline@embarkgeneral.com](mailto:ccline@embarkgeneral.com)  
916-613-0531

Southern California and Arizona  
Todd Eckert  
[teckert@kinginsuranceca.com](mailto:teckert@kinginsuranceca.com)  
805-791-0398

### Commercial Lines - Mobile Home & RV Parks

#### Underwriting

[mhp@kinginsuranceca.com](mailto:mhp@kinginsuranceca.com)  
800-488-4096

Underwriters  
*Assigned at new business submission*

Melodie Barnes, ext. 244 [melodie@kinginsuranceca.com](mailto:melodie@kinginsuranceca.com)

Alonso Loya, ext. 302 [alonso@kinginsuranceca.com](mailto:alonso@kinginsuranceca.com)

Corbett Gourie, ext. 230 [corbett@kinginsuranceca.com](mailto:corbett@kinginsuranceca.com)

Amanda Tateyma, ext. 254 [amanda@kinginsuranceca.com](mailto:amanda@kinginsuranceca.com)

Underwriting Assistants

Jen Lee, ext. 225 [jlee@kinginsuranceca.com](mailto:jlee@kinginsuranceca.com)

Nubia Morales [nmorales@kinginsuranceca.com](mailto:nmorales@kinginsuranceca.com)

#### Sales & Marketing

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832-557-9985